



Suppliers of Windows, Doors & Conservatories

Mardle Way, Buckfastleigh Devon TQ11 0JS
Tel: 01364 644350 Fax: 01364 642847

Product Guarantees

Oxford Trade Frames Ltd cascades manufacturer's warranties on all products sold.

Providing that products have been installed & glazed correctly & are being used for the purpose intended by the manufacturer.

Timber products come with detailed warranty & care information.

Aluminium Products

Aluminium profiles are warranted for a period of ten years, special paint finishes are required for marine environments.

For hardware see below.

Commercial doors require annual inspection by qualified staff.

Pvcu windows

All white Pvcu profiles are guaranteed for ten years against discolouration through natural ageing. Pvcu does not warp, split or rot but will need keeping clean with warm soapy water. Coloured profiles are guaranteed for seven years.

Sealed Units

Providing that sealed units have been glazed in accordance with GGF guidelines they are guaranteed for five years.

All Hardware

Hinges, handles, letterplates & other hardware are mechanical items requiring simply some light oiling using 3 in 1 or similar. As mechanical items they are warranted for twelve months under normal everyday use. Plated brass products are not guaranteed. (Normally we utilise anodised gold as a finish)

This guarantee applies to our invoiced customer from the date of full payment of the invoice. Any outstanding amounts void the guarantee. All as per our current terms & conditions where we specifically exclude any consequential loss.